2024-2025

## ANNUAL REPORT



Campus Recreation

EAST TEXAS A&M

#### OUR MISSION

We connect, educate, and inpsire people to lifelong activity and wellbeing.

#### **OUR VISION**

We aspire to be leaders in student development and collegiate recreation through programming, services, and facilities that reflect the highest industry standards.

#### **OUR MOTTO**

**Active Body. Active Mind.** 

## CAMPUS RECREATION BY THE NUMBERS







## STUDENT PARTICIPATION

## IN ALL CAMPUS REC PROGRAMS, SERVICES, AND FACILITIES



of on-campus residents



of students who have in-person classes in Commerce



of international students



3,798 Students Engaged

# PROGRAM TOTAL PARTICIPANTS



295

**Aquatics** 



343

**Fitness** 



106
Club Sports



648

Intramural Sports



1,118

Fall and Spring RecFest



653

**Nutrition** 

2,398 Total Participants



333

Outdoor Adventure

## FACILITY VISITS



CLIMBING WALL 4,973

CHALLENGE COURSE 608

## AQUATICS

#### **HIGHLIGHTS**

- Held a foam pool party with 600 attendees
- Worked through constructions closures of the lifeguard office and outdoor basketball courts
- Held a glow pool party with over 200 attendees
- Co-hosted a movie night with OSE, Moana 2



## 38 Pool Reservations



294

**56** 

**Swim Lessons** 

**Unique Participants** 

## CLUB SPORTS



#### **HIGHLIGHTS**

- Esports Club competed in the NECC Super Smash Bros team National Championships
- Climbing Club competed in several competitions and hosted multiple social events
- Club Sport of the Year: Climbing Club
- Club Officer of the Year: Hunter Larose

## 2,046 participations

Club Sports

106

19

**Unique Participants** 

Competitions

## FITNESS

#### **HIGHLIGHTS**



- Barre Above, Cycle, and Pilates group fitness classes had the most attendees
- Events included Strongest of the Pride, Gratitude Journaling, and Police Fitness Challenge
- Researched and determined cardio and weight equipment to purchase for the MRC Expansion

### 1,141 Group Fitness Participations





188

Personal Training
Sessions

## INTRAMURAL SPORTS

#### **HIGHLIGHTS**

- Decreased the number of games forfeited from 41% to 14%
- Large fan attendance at Champ Nights (Volleyball~200, Basketball~150)
- Increased customer satisfaction by 81%, from 42 to 76 Net Promoter Score
- Sports with the most participants: Volleyball and Basketball for team sports, Pickleball for individual/dual sports.



5,272 Participations

**26** 

542

199

## MARKETING

#### **HIGHLIGHTS**

MRC Construction Projects: 32

Went through rebrand of university from TAMUC to ETAMU

2500 followers on Instagram

#### **EFFORTS**

203K Views on Social Media

15 tabling events

215 Design and Photography Projects

Redesigned Marketing Banner and Canopy Cover







## NUTRITION

#### **HIGHLIGHTS**

Partnered with Dallas ISD Dual
Credit, Title IX, Sodexho, North Texas
Food Bank, AgriLife Extension, Health
& Human Performance, Student
Advocacy & Support, Lions Coalition
for Accessible Needs (CAN), and
Student Disability Services.

Most attended workshops: Dorm

Room Cooking, Ramen Remix, and Beating the Burnout

Most attended drink events: Agua
 Fresca Stand, Cozy Fall Beverage,
 Smoothie Stations, and Mocktail
 Mondays



## 1,014 Participations



106
Nutrition Consultations
with 58 individuals



44

**Nutrition Events** 

## OUTDOOR ADVENTURE



#### **HIGHLIGHTS**

- Held our first bouldering in the dark event which hit maximum capacity
- Moved gear rental to the MRC from the OAC to offer a more convenient way for students to rent gear
- Offered first Challenge Course to You event which was highly successful and will be developed into a regular offering.



48 attendees on 9 outdoor trips



## STRATEGIC PLAN

2024-25 was the third and final year

#### EXPAND OUR INFLUENCE

THE MORE STUDENTS WE REACH, THE MORE WE CAN HELP THEM ACHIEVE LIFELONG ACTIVITY AND WELLBEING. EXPANDING OUR INFLUENCE INVOLVES FINDING STUDENTS AND ENGAGING THEM IN OUR PROGRAMS, FACILITIES, AND SERVICES.

#### **QUALITY ENGAGEMENT**

WE MUST DELIVER THE VERY BEST CUSTOMER SERVICE, QUALITY PROGRAMS, CLEAN FACILITIES, AND EFFICIENT PROCESSES. WE WANT PARTICIPANTS TO EXPERIENCE DELIGHT, HAVE MEMORABLE MOMENTS, AND HAVE SUCH A GREAT EXPERIENCE THAT THEY REFER THEIR FRIENDS TO ENGAGE WITH US.

## STRATEGIC PLAN

## Key Results

#### **EXPAND OUR INFLUENCE**

Increase our face-to-face presence with students by 5% each year, to go from 46% to 61% by 2025

60%

70% of students that engage with Campus Rec will engage at least 4 times a semester.

**75%** 

Online fitness platform for our online students: **Fitness on Demand** 

88 users 46 classes played

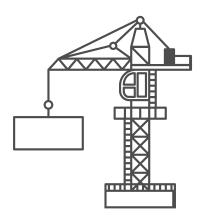
#### **QUALITY ENGAGEMENT**

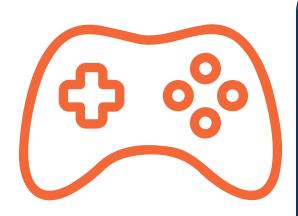
Net promoter score measures the loyalty of customers to an organization

Area	Goal	NPS
Aquatics	60	20
Fitness (PT and GF)	60	37
MRC Patrons	50	47
Nutrition	60	59
Outdoor Adventure	70	74
Sport Programs	60	63

## MAJOR INITIATIVES

MRC EXPANSION CONSTRUCTION STARTED!





NEW ESPORTS ROOM
OPENED IN THE
JOURNALISM BUILDING
WITH THE ESPORTS
CLUB HOSTING
PRACTICES

NEW STRATEGIC PLAN DEVELOPED (2025-2028) AND THE STRATEGIC PLAN FOR 2022-2025 ENDED.



# CONSTRUCTION HIGHLIGHTS FOR MRC EXPANSION

December 2024: Moved Office Suite to Journalism 3<sup>rd</sup> Floor

December 2024: Construction set-up and prep work began

February 2025: Moved the main MRC entrance to the southwest emergency doors facing Walnut St. Closed: front entrance and front desk, office suite, and activity room.







## STAFF CHANGES

**New Hires** 

Brandi Valentine Business Coordinator 1



Xavier Deloatch Coordinator of Sports Programs and Cain Sports Complex



**Promotions** 

Kara Nemthy
Senior Registered
Dietitian



Jonathan Johnston Senior Associate Director of Programs



Retiree

Veta Dawson Administrative Associate III



## CERTIFICATIONS

- 11 Lifeguard Certifications
- 4 Basic Swim Instructor certifications
- 1 Yoga Certification and 1 Personal Training Certification
- 9 Wilderness First Aid certifications











#### SUPPORT/SCHOLARSHIPS







Supported five student employees to attend AORE Annual Conference in New Orleans, LA in Fall 2024

Supported two student employees to attend NIRSA Annual Conference in Orlando, FL in Spring 2025

Supported three student employees to attend TexFit in Dallas, TX in Spring 2025



Dr. James Stahl Scholarship - \$1,000 each

Callie Myrick
Cody Hunter
Fatima Alonso
Jada Burke
Madisen Kornele





Robin Sullivan Memorial Scholarship - \$450 each

Palmer Campbell
Alayna Fox
Blake Taylor

## STUDENT EMPLOYMENT



Fall 2024 GPA

101 STUDENTS EMPLOYED

Spring 2025 GPA 112 STUDENTS

**EMPLOYED** 

3.3

3.3





73%

EMPLOYEE RETENTION RATE

98%

INCREASED A LITTLE OR SUBSTANTIALLY

in critical thinking during the year.

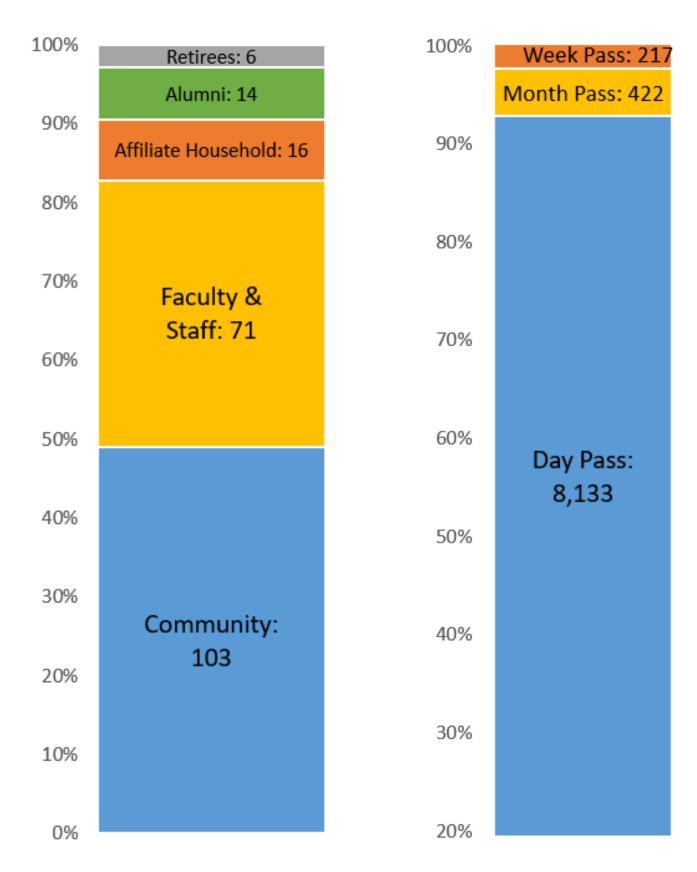
82
OVERALL NPS SCORE

NET PROMOTER SCORE (NPS)
MEASURES THE LOYALTY OF
EMPLOYEES TO AN ORGANIZATION

## ANNUAL SALES

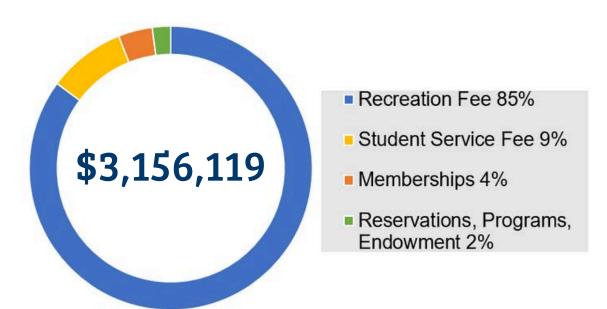
#### **MEMBERSHIPS SOLD**

#### **PASSES SOLD**

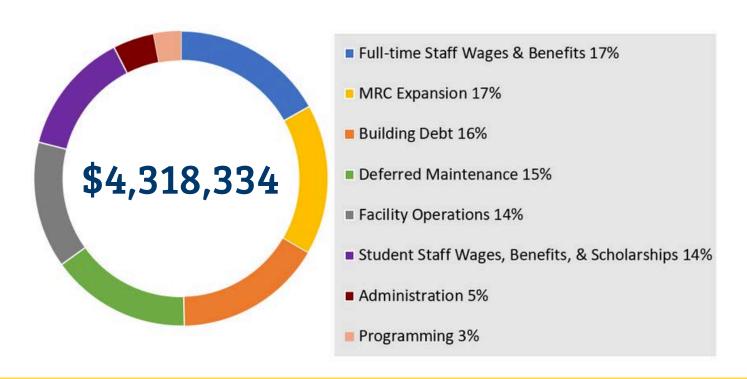


## **BUDGET FY25**

#### REVENUE



#### **EXPENSES**



MRC Expansion and Deferred Maintenance expenses are from savings



# Transform Lives